

How to place a web order

Go to whatchefswant.com

Click on Customer Login



Enter the login and password. Logins and passwords are not case sensitive.

Customer Login

Login: Password: [Forgot your password? Click here.](#)

[LOGIN](#)

Enter the delivery date and click Submit

What Chefs Want! Lynnette Jones (1EM304) My Cart \$ 0.00

Order Entry

Note: Due to the fluctuating pricing of our products, we require that you select a receiving date. We apologize for the inconvenience.

Receiving Date: [Submit](#)

Here is the screen you will be brought to.

If you hover over the headers at the top of the screen (Produce, Meats & Proteins, etc.), you will see a drop-down menu of items to choose from.

The four boxes below the Weekly Market Review are rotational hot lists. For instance, when clicking on Got Bacon?, you will see a list of bacons we carry.

	*BACON - CHERRYWOOD SLCD NUESK 5 LB PACK 03343	\$35.07
	MEATS & PROTEINS DISCONTINUED	- <input type="text"/> +
	BACON - 14/18 LAYOUT BUFFET GF 15 LB CS 46897	\$47.09
	MEATS & PROTEINS	- <input type="text"/> +
	BACON - APLWOOD SMOKED 14-16CT 10 LB CS 00778	\$48.80**
	** Price is 4.88per lb. Unit price based on est. weight of 10.00. Actual weight used to calculate final price. MEATS & PROTEINS	- <input type="text"/> +
	BACON - BERKSHIRE 10/12 CT 15 LB CS 00421	\$72.45
	MEATS & PROTEINS	- <input type="text"/> +

At any time, you can click on the Chat button to speak with a member of the WOW center.

In order to get to your custom order guide, scroll down.

	CHEESE - BURRATA 4OZ BALLS 3 LB CS 97428 DAIRY & CHEESES	\$22.20	- <input type="text"/> +	X
	TOMATO - 6X6 25 LB CS 50204 PRODUCE	\$34.00	- <input type="text"/> +	X
	TOMATO - 5X6 VINE RIPE 2 LAYER CS 50203 PRODUCE	\$31.00	- <input type="text"/> +	X
	BEANS - KIDNEY CANNED #10 CAN 98337 BROADLINE & STAPLES	\$8.00	- <input type="text"/> +	X

To add items, either type in the quantity or use the + or – keys to change the quantity.

	CHEESE - BURRATA 4OZ BALLS 3 LB CS 97428 DAIRY & CHEESES	\$22.20	- <input type="text" value="2"/> +	X
	TOMATO - 6X6 25 LB CS 50204 PRODUCE	\$34.00	- <input type="text" value="1"/> +	X

If the you click on the red X to the right of the quantity, the item will be removed from the order guide.

Additional information is available on most items. To access this information, click on the item. For example, here is what is shown upon clicking on Cheese – Burrata 4 oz Balls.

CHEESE - BURRATA 4OZ BALLS 3 LB CS 97428

DAIRY & CHEESES

Origin: Italy Product Details: This fresh Italian cheese consists of solid mozzarella for its outer shell and a mozzarella and cream interior, giving it an unusual, soft texture.

\$22.20

- +

VIEW CART

RETURN

If a you would like to order an item that is not on the profile and are approved to do so, look through the categories across the top of the page or use the search bar to search for an item.

For example, let's see what plates we carry. Go to the search bar and search "plate".

What Chefs Want!

Paper Customer (PAPER) Sunday, 12/23/18  My Cart \$ 78.40 

This search returned all items with "plate" in the description or keywords.

	ECO PLATE-10" FIBER 3 COMPART 700 CT 99054 PAPER ITEMS	\$85.95	
	ECO PLATE-10" FIBER NATURAL 800 CT 99173 PAPER ITEMS	\$97.05	
	ECO PLATE-10" SQUARE FIBER WHT 250 CT 99557 PAPER ITEMS	\$78.95	
	ECO PLATE-6" FIBER RIPPLE EDGE 1000 CT 99055 PAPER ITEMS	\$41.05	

If this is an item a you would like to add to your profile, click on the blue heart.

Once the you are finished adding items to your cart, click on My Cart at the top right corner of the screen.

Paper Customer (PAPER) My Cart
Sunday, 12/23/18 \$ 78.40

You will be brought to this screen to review your order.

Paper Customer (PAPER) Sunday, 12/23/18
 My Cart \$ 78.40

Shopping Cart

Here you may review your order prior to submission. You may change quantities and delete items that you no longer wish to order. Once your selections and quantities are correct, you're ready to check out.

RETURN TO SHOPPING
CANCEL ORDERS
CONTINUE TO CHECKOUT

Sunday, 12/23/18

	CHEESE - BURRATA 40Z BALLS 3 LB CS 97428 DAIRY & CHEESES	\$22.20	Total
		- 2.00 +	\$44.40
	TOMATO - 6X6 25 LB CS 50204 PRODUCE	\$34.00	Total
		- 1.00 +	\$34.00

Total: \$ 7

You can modify your order, return to shopping or continue to checkout.

Complete Order

Please provide a PO Number #1 or your name for tracking purposes.

Please provide your e-mail address so the invoice may be sent to the appropriate party. We will e-mail you a verification that your order has been received.

If you have any special instructions or comments please include them in the comment fields listed below.

PO NUMBER #1

PO NUMBER #2

EMAIL ADDRESS:

GENERAL COMMENTS:

You have 270 characters remaining for your Comments.

RETURN TO SHOPPING

CANCEL ORDERS

APPROVE ORDER

Receiving Date:

12/23/18

Warehouse:

What Chefs Want - Louisville

Total:

\$78.40

Chat

You can add a PO number if necessary, an email address and general comments. Please be aware that the General Comments section is not a place to add items to an order or make changes to products on an order. These comments will not be seen in time to make those type of changes. It is also important to note that any major routing changes (you have moved or need your delivery made to a different location) should not be added to general comments. Requests like these must be called in.

Next, click on Approve Order. You will see an order acknowledgement and will be sent an email to the contact set up to receive order confirmations.

Order Recap

Thank you!

We have received your order. We will send you an acknowledgment and a reference number via e-mail. Please use the Print Preview button to open a printer friendly view of this page, which you may then print from your browser.

Order No: 04820906

Customer:	Paper Customer ATTN: ,
PO Number #1:	
PO Number #2:	
Requested Receiving Date:	12/23/18
Total Line Items:	2
Total Quantity:	3.0
Total Cases:	3.0
Total Weight:	10.000
Warehouse:	What Chefs Want - Louisville

Chat

Upon scrolling down, you also have the option to print or download the order, add a new order or exit.

Order No: 04820906 [Print Preview](#) [Download Order](#)

Item	Description/Comment	Quantity	Price	Amount
97428	BURRATA CHEESE, 4OZ BALLS 3LB CA Comment:	2.00	\$22.20	\$ 44.40
50204	TOMATO - 6X6 25 LB CS Comment:	1.00	\$34.00	\$ 34.00
			Subtotal:	\$78.40
			Discount:	\$0.00
			Tax:	\$0.00
			Total:	\$ 78.40

An e-mail acknowledgement will be issued when the order creation process is complete.

[New Order](#) [Exit Online Ordering](#) [Chat](#)

You must get to this screen for the order to be submitted.

Website Features

In addition to placing orders, you can look up your order history, edit your contacts, see your billing information, print out price lists, run reports on specific product lines, change your password, contact us and pay your invoices via credit card from the website.

These features are all on the drop-down menu accessible by hovering over the person icon in the top right corner.

Paper Customer (PAPER) My Cart 

Sunday, 12/23/18  \$ 0.00

Order History

Enter the search parameters and click on Submit.

Find your order

Search your orders by any or all of the options below.

Be sure to leave an option **blank** if you don't want it to limit the search.

The date range represents the **Delivery Date**. Use the **Popup** calendar to select the dates, or enter manually using MM/DD/YYYY format.

START DATE: 12082018 END DATE: 12/15/2018 PO #: ORDER #: STATUS: All

< Dec 2018 >

Su	Mo	Tu	We	Th	Fr	Sa
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5








Here is a list of the orders this customer has received. Clicking on the sales order will bring up the order summary.

Order #	PO number	Receiving date	Shipped	Ship to	Warehouse	Total
04202662 Open		01/22/18			Lexington Warehouse	\$.00
04192765 Shipped		01/20/18	01/20/18		Creation Gardens Nashville	\$50.75

Page
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My Contacts

Clicking on My Contacts will bring up the contacts currently attached to your account.

BASIC CONTACT INFORMATION	PHONE NUMBER(S)	COMMUNICATION PREFERENCE
Joe Chef Executive Chef joechef@testrestaurant.com	#1 502-555-5555 <i>Cell</i> #2 502-555-1234 <i>Work</i>	1st Preference: <i>Text Phone #1</i> 2nd Preference: <i>Call Phone #2</i> Email:
CONTACT TYPE(S) Invoice Contact	ONLINE LOGIN Web ID: JOECHEF@TESTRESTAURANT.COM	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

BASIC CONTACT INFORMATION	PHONE NUMBER(S)	COMMUNICATION PREFERENCE
Chris Test crb@producepro.com		1st Preference: <i>Email</i> 2nd Preference: <i>Email</i> 3rd Preference: <i>Email</i> Email:
CONTACT TYPE(S)	ONLINE LOGIN	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

You can edit or delete a contact by clicking on the buttons for the desired contact. You can also add a contact by clicking “Add a New Contact” at the bottom of the contact list.

Billing Information

Clicking on Billing Information brings up the billing info and account balance. This cannot be updated by the customer. Changes to billing information must be done by calling customer service.

Billing Information	
Please call customer service to change your billing information	
ACCOUNT NAME	ACCOUNT BALANCE
TEST CUSTOMER AND USER	\$0.00
BILLING INFO	TERMS
Test User 1235 JEFFERSON ST. LOUISVILLE, Kentucky 40202 United States Phone 6305551212 Fax:	Net 0 days

Price Lists

Upon clicking on Price Lists, you can print different price lists for the current week. Use the drop-down menu to choose and then the email address desired to have the price list emailed.

Pricing Request

Please tell us which document you would like, and how you would like to receive it.

Date Range:	Current Week
Document:	GOURMET PRODUCTS (PDF) ▼
Transmit By:	<input checked="" type="radio"/> E-Mail: <input type="text" value="ljones@whatchefswant.com"/>
	<input type="radio"/> Direct Download (This may take a minute)

Reports

The reports feature lets you see what you have purchased during a specified time range. There are three reports to choose from:

KY Proud Purchases – intended for customers who are eligible for rebates through the KY Proud program

Regional Purchases KY TN IN OH – Lets the customer see what they have purchased that is local

Product Class & Dept Summary – Shows what items were purchased for each department. This is useful when a customer needs to know all meat, seafood, paper products, etc.

Reports

Please tell us which report you would like to run, and how you would like to receive it.

Report:	PRODUCT CLASS & DEPT SUMMARY (CSV) ▼
Transmit By:	<input checked="" type="radio"/> E-Mail: <input type="text"/>
	<input type="radio"/> Direct Download (Disabled)

Report Criteria:

Start invoice date:	<input type="text" value="12/14/2018"/>
End invoice date:	<input type="text" value="12/14/2018"/>

** Required value

Submit

Choose the report, enter an email address, choose the date range and click on Submit to have the report emailed.

Change Password

Update Email Address or Password

The new password must be at least 4 characters in length.

Please enter your current password, your new password, and confirm your new password by entering it again. If you would like to update your email address only, you may leave the new and confirm password fields empty.

Email:	<input type="text" value="lynettej@creationgardens.com"/>
Current Password:	<input type="text"/>
New Password:	<input type="text"/>
Confirm Password:	<input type="text"/>

Submit

Contact Us

This feature prompts the user to fill out a form that will be seen by the WOW Center.

Contact Us

You may use this page to communicate directly with your account manager. Please feel free to provide any feedback or ask any questions you may have.

E-Mail is great for asking questions and sharing feedback, but please call the appropriate number below for urgent matters such as changes to an order. Thank you!

YOUR NAME

MESSAGE

Submit

Reset